



## Transition Summary

Topic	Halyard Health (current)	Avanos Medical
<b>Customer Service Phone Number</b>	1-844-HALYARD (1-844-425-9279)	1-844-4AVANOS (1-844-428-2667)
<b>Mailing Address (Non-Invoice)</b>	Halyard Health 5405 Windward Parkway, Suite 100S Alpharetta, Georgia 30004	Avanos Medical 5405 Windward Parkway, Suite 100S Alpharetta, Georgia 30004
<b>Lockbox (Invoice Payments) US</b>	Regular USPS Mail: Halyard Sales, LLC P.O. Box 732583 Dallas, TX 75373-2583	Regular USPS Mail: Avanos Medical, Inc P.O. Box 732583 Dallas, TX 75373-2583
<b>Company Website</b>	<a href="http://HalyardHealth.com">HalyardHealth.com</a>	<a href="http://Avanos.com">Avanos.com</a>
<b>Customer #</b>	SAP Customer Number unique to customer	No Change At This Time
<b>Order Minimums for Free Freight</b>	As Per Current Terms and Conditions	No Change At This Time
<b>Drop Shipments</b>	Below Minimum Charges Apply If Purchase Order Is Below Order Minimum	No Change
<b>Below Minimum Charge</b>	As Per Current Terms and Conditions	No Change
<b>Order Method - EDI</b>	Electronic Data Interchange Global Health Care Exchange (GHX) Vizient (Formerly MedAssets)	Electronic Data Interchange Global Health Care Exchange (GHX) Vizient (Formerly MedAssets)

<b>Order Method - Email</b>	<a href="mailto:MyHalyardOrders@hyh.com">MyHalyardOrders@hyh.com</a>	<a href="mailto:CustomerService@Avanos.com">CustomerService@Avanos.com</a>
<b>Order Method - Fax</b>	Fax:1-877-754-6746	Fax:1-877-754-6746
<b>Order Method - Phone</b>	Phone: 1-844-HALYARD (1-844-425-9279)	Phone: 1-844-4AVANOS (1-844-428-2667)
<b>Data Standards</b>	GLN: 0680651000002 GTINS On Packaging GDSN: One World Sync	GLN: TBD GTINS On Packaging GDSN: One World Sync
<b>Order Cycle Time</b>	As Per Current Terms and Conditions	No change
<b>Customer Portal</b>	hyhcustomerportal.com	No Change at This Time hyhcustomerportal.com  Same User ID and Password **The Portal will have dual logos
<b>Shipping Discrepancies or Returns</b>	<a href="mailto:OSDConcerns@hyh.com">OSDConcerns@hyh.com</a>	<a href="mailto:ShippingConcerns@avanos.com">ShippingConcerns@avanos.com</a>
<b>Product Complaints / Technical Questions</b>	1-844-HALYARD (1-844-425-9279)	1-844-4AVANOS (1-844-428-2667)
<b>Overstock Returns</b>	As Per Current Terms and Conditions	No change
<b>Invoice Payment Terms</b>	As Per Current Terms and Conditions	No change
<b>Distributor List Price</b>	Current List Price Effective 7/1/2018	No change
<b>Distributor End User Rebated Pricing Notification</b>		Current pricing notification method will continue, however, please load Avanos Price Agreements under your Avanos

		Vendor ID - daily email notification will indicate applicable vendor.
<b>Direct Customer Pricing</b>		No change to in notification method or current pricing
<b>Sales Tracings / Chargeback Submissions EDI</b>	Electronic Data Interchange Global Health Care Exchange (GHX)	Electronic Data Interchange Global Health Care Exchange (GHX)
<b>Sales Tracings / Chargeback Submissions Customer Portal</b>	Customer Portal: <a href="http://www.hyhcustomerportal.com">www.hyhcustomerportal.com</a>	Customer Portal: <a href="http://www.hyhcustomerportal.com">www.hyhcustomerportal.com</a>
<b>Sales Tracings / Chargeback Submissions Group Mailbox</b>	Group Mailbox: <a href="mailto:SalesTracing@hyh.com">SalesTracing@hyh.com</a>	Group Mailbox: <a href="mailto:SalesTracing@avanos.com">SalesTracing@avanos.com</a>